



RENTAL POLICY

Our goal, at Crosslake Rental, is to provide each of our customers with an exceptional rental experience. This includes frequent and clear communication, ease in the rental process, equipment that is kept exceptionally cleaned and in great condition. To help make this possible, we have a few “rules” that we ask our customers to follow. We appreciate your willingness and understanding in assisting us in providing a quality service.

DEPOSIT

MULTIDAY: \$100.00 per rental day, per rental unit deposit paid in advance to hold reservation. The remaining balance due when you come into Crosslake Rental to complete the paperwork prior to us delivering the watercraft.

SINGLE DAY: \$150.00 per rental unit paid in advance to hold reservation. The remaining balance due when you come into Crosslake Rental to complete the paperwork prior to us delivering the watercraft.

\$1000.00 (refundable) damage deposit due prior to all rentals on each watercraft rented. A damage deposit will be held for any damages that may occur while the rental equipment is in the possession of the lessee. The deposit will be respectfully refunded upon the satisfactory return of the rental equipment.

METHOD OF PAYMENT

Credit cards are welcomed; however, a 3% credit card fee will be applied when a credit card is used. Most credit cards are accepted. Cash or checks are also welcomed.

CANCELLATION POLICY

A 14 day written notice of cancellation required for a deposit refund.

WEATHER POLICY

If the day is not perfect (overcast, drizzle, spotty showers, cooler temperatures, windy) yet it is considered safe boating conditions, that is still the day you picked and we will proceed with the rental

agreement. If it is considered unsafe boating weather for more than half the day, we can switch to another day if available for both parties, give you credit for a future reservation or refund the deposit. Once the boat has been picked up by the renter, no refunds will be issued.

Safety

Per DNR regulations, lifejackets are provided for the number of passengers for each watercraft. Please feel free to use you own if you prefer. A fire extinguisher and a throwable are also included on the pontoon. A fire extinguisher is included on every jet ski.

Renters must be 18 years or older to rent all equipment and must have a valid driver's license and a major credit card.

Crosslake Rental is not responsible for accidents, injuries or damages caused directly or indirectly in the use of said equipment.

GENERAL INFORMATION

All rental equipment may be used anywhere in the Brainerd Lakes Area, lake size and launch conditions permitting.

Renter assumes all risks and will be responsible for 100% of all costs and expense of any character, arising from the use, possession, or maintenance of said equipment.

Fuel: Each watercraft is sent out with a full tank of gas. You are responsible for any gas you use, and you will be charged for the amount to refill the tank.

Anchors: Traditional river or lake anchors are NOT allowed on the pontoons. We provide a stick anchor on each pontoon to be used in shallow sandy areas.

Extra cleaning fee: \$50.00/hour (ex: excessive sand, suntan lotion on upholstery, food crumbs etc.)

**EACH PONTOON IS STOCKED WITH A SOFT SIDED COOLER.
PLEASE, NO HARD SIDED COOLERS.**